



13 July 2020

Dear Calvary Patient,

## RE: Changes to Visitation Restrictions for ACT Private Hospitals

The Coronavirus (COVID-19) situation in Australia continues to evolve. With recent outbreaks in Victoria and new cases reported in the ACT, community transmission of the virus remains a risk.

Consistent with the latest ACT Health advice, Calvary has introduced new restrictions on visitation at our ACT private hospitals to reduce the risk of infection to the vulnerable people in our care.

**From today, 13 July 2020, the following new restrictions are in place at Calvary Bruce Private Hospital and Calvary John James Private Hospital:**

- **One (1) visitor per patient will be permitted to visit each day.**
- **Visitors from Victoria will not be permitted.** Due to increased risk, any person who has travelled to or from any location in Victoria in the past 14 days will not be permitted entry.
- **Exceptions for obstetrics and paediatrics patients.** Admitted babies and children (0-17 years) may have one parent/carer present at all times, with an additional visitor for up to one (1) hour each day.
- **Child visitors (aged 0-17 years).** We request that child visitors do not visit at this time. Where a child does visit, each visit must be negotiated with the Ward Manager. Child visitors must be under the direct supervision of an adult carer at all times.
- **For patients who are at end of life, there may be exceptions to visitation restrictions.** If you or a loved one are receiving palliative care or are at end of life, please contact the hospital to discuss whether an exceptional visitation can be arranged.
- **Social/physical distancing of 1.5 metres separation and 1 person per 4 square metres is required.**
- **Screening and temperature checks.** Introduced in April, screening questions and temperature checks for all visitors and staff will continue. If a visitor is found to have an elevated temperature of 37.5 degrees celsius or greater, entry will not be permitted.
- **Hand hygiene is important.** Please use the hand sanitiser stations at the entrance and throughout the hospital.

Your safety remains our primary responsibility. We thank patients and visitors for continuing to follow the directions of staff so that we may maintain the safest possible environment for everyone.

We will keep you updated as the COVID-19 situation continues to evolve. For up-to-date information for all patients and their loved ones, please visit Calvary's COVID-19 updates site regularly at:

[www.calvarycoronavirusupdates.org.au](http://www.calvarycoronavirusupdates.org.au)

Please don't hesitate to contact the hospital should you have any questions or would like more information.

Sincerely,

**Martin Bowles**  
National CEO

**Barb Reid**  
Regional CEO - ACT