



10 July 2020

Dear Calvary Patient,

RE: Changes to Visitation Restrictions for Calvary Riverina Hospital

As you will be aware, the Coronavirus (COVID-19) situation in Victoria continues to evolve. On 8 July 2020, the NSW Government temporarily closed the border with Victoria to contain the spread of infection.

Calvary Riverina Hospital is expanding its visitor restrictions to include people who have travelled to or from any location in Victoria or the Albury Local Government Areas in the past 14 days.

- **From today, 10 July 2020, any visitor who has travelled to or from any part of Victoria, or the Albury Local Government Areas within the past 14 days will not be permitted entry.**

All other restrictions on visitation, advised 17 June 2020, remain in place:

- **Any single visitor will be permitted to visit.** Calvary will be permitting visitation of any one (1) person per patient at any one time.
- **A single child visitor may accompany an adult visitor.** One (1) child may accompany a single adult visitor. Visits are restricted to the patient's room. Child visitors must remain with their adult carer at all times.
- **Social/physical distancing of a single person per 4 square metres as well as 1.5 metres separation at all times will still be required within the hospital.** We ask for your support and co-operation in ensuring that the number of people with each ward or room is consistent with the social/physical distance guidance in place within the community. Our staff will need to monitor overall visitor numbers within each ward.
- **Screening and temperature checks.** Introduced in April, screening questions and temperature checks for all visitors and staff will continue. If a visitor is found to have an elevated temperature of 37.5 degrees celsius or greater, entry will not be permitted.
- **For patients who are at end of life, there may be exceptions to visitation restrictions.** If you or a loved one are receiving palliative care or are at end of life, please contact the hospital to discuss whether an exceptional visitation can be arranged.
- **Hand hygiene is important.** Please use the hand sanitiser stations at the entrance and throughout the hospital.

Your safety remains our primary responsibility. We thank patients and visitors for continuing to follow the directions of staff in this challenging and evolving time of COVID-19 pandemic.

For up-to-date information for all patients and their loved ones, please visit Calvary's COVID-19 updates site regularly at: www.calvarycoronavirusupdates.org.au

Sincerely,

Martin Bowles
National CEO

Bryan McLoughlin
Regional CEO - NSW