



24 June 2020

Dear Resident or Family Member,

RE: Update on Visitation Restrictions – Calvary Cessnock Retirement Community

The COVID-19 situation in New South Wales continues to improve. Yesterday, we again reviewed the restrictions on visitation currently in place at Calvary Cessnock Retirement Community.

Due to the stabilising COVID-19 situation and reduced risk of community transmission in the Cessnock Local Government Area, we have taken the decision to further ease restrictions on visitation.

From Friday, 26 June 2020, the following eased restrictions on visitation will apply:

- **Any one (1) visitor will be permitted to visit between 11am and 6pm daily.** Calvary will be permitting visitation of one (1) visitor per resident at any one time. The total number of visitors per day and the duration of each visit are no longer restricted.
- **A single child visitor may accompany an adult visitor.** Consistent with the latest NSW Government advice, one (1) child may accompany a single adult visitor. Child visitors must remain with their parent or adult carer at all times.
- **Visiting will be limited to the resident's room.** Social/physical distancing of a single person per 4 square metres as well as 1.5 metres separation at all times will still be required within the resident's room. We ask for your support and cooperation in ensuring that the number of people within each room is consistent with the social/physical distance guidance in place within the community.
- **Visiting a resident in shared accommodation.** Where a resident shares a room with another resident, we require any visitor to please contact the facility before your visit.

All other restrictions, advised on 15 May 2020, will remain in place:

- **Influenza vaccination is required.** As required by the [Commonwealth Department of Health](#) from 1 May 2020, any visitor must have had this year's seasonal Influenza vaccine. You will be asked to provide your [proof of vaccination](#) or [certification](#) from your doctor outlining the medical reason for not being vaccinated before entry is permitted.
- **Screening and temperature checks.** Introduced in April, screening questions and temperature checks for all visitors and staff will continue. If a visitor is found to have an elevated temperature greater than 37.5 degrees celsius, entry will not be permitted.
- **Special exceptions to visitation rules.** Exceptions may apply for visitors of residents at end of life, or who may be experiencing distress, or where a care and support role is provided by a visitor. Please speak with the manager of your home to discuss arrangements.
- **Hand hygiene is important.** Remember to please use the hand sanitiser stations at the entrance and throughout the facility regularly.

Our primary responsibility remains the protection of residents and staff. We will continue to monitor the situation and lift remaining restrictions on visitation as it is safe to do so.



For up-to-date information for all residents and family members, please visit Calvary's COVID-19 updates site regularly at: www.calvarycoronavirusupdates.org.au

Please don't hesitate to contact the manager of your home should you have any questions or would like more information. Thank you for your continued cooperation and understanding in this difficult time.

Sincerely,

Martin Bowles
National CEO

Bryan McLoughlin
Regional CEO - NSW