

17 June 2020

Dear Calvary Patient,

## **RE: Changes to Visitation Restrictions for Calvary Riverina Hospital**

We are pleased to inform you that Calvary is further lifting restrictions on general visitation at Calvary Riverina Hospital. This easing of restrictions is because there is currently negligible risk of community transmission in the Riverina. While the COVID-19 situation is improving, infection remains a risk.

**Commencing today, 17 June 2020, we have further eased visitation restrictions at Calvary Riverina Hospital, in keeping with the current social/physical distancing rules in NSW:**

- **Any single visitor will be permitted to visit.** Calvary will be permitting visitation of any one (1) person per patient at any one time between the hours of 11.00am to 1.00pm and 3.00pm to 8.00pm each day.
- **A single child visitor may accompany an adult visitor.** One (1) child may accompany a single adult visitor. Visits are restricted to the patient's room. Child visitors must remain with their adult carer at all times.

**All other restrictions on visitation, announced 5 May 2020, will remain in place:**

- **Social/physical distancing of a single person per 4 square metres as well as 1.5 metres separation at all times will still be required within the hospital.** We ask for your support and co-operation in ensuring that the number of people within each ward or room is consistent with the social/physical distance guidance in place within the community. Our staff will need to monitor overall visitor numbers within each ward.
- **Screening and temperature checks.** Introduced in April, screening questions and temperature checks for all visitors and staff will continue. If a visitor is found to have an elevated temperature of 37.5 degrees celsius or greater, entry will not be permitted.
- **For patients who are at end of life, there may be exceptions to visitation restrictions.** If you or a loved one are receiving palliative care or are at end of life, please contact the hospital to discuss whether an exceptional visitation can be arranged.
- **Hand hygiene is important.** Please use the hand sanitiser stations at the entrance and throughout the hospital.

We are pleased to be able to take this next step in easing restrictions, and thank patients and visitors for continuing to follow the directions of staff. For up-to-date information for all patients and their loved ones, please visit Calvary's COVID-19 updates site regularly at: [www.calvarycoronavirusupdates.org.au](http://www.calvarycoronavirusupdates.org.au)

Your safety remains our primary responsibility. Thank you for your continued cooperation in this difficult time.

Sincerely,



**Martin Bowles**  
National CEO



**Bryan McLoughlin**  
Regional CEO - NSW