

27 May 2020

Dear Resident or Family Member,

## RE: Update on Visitation Restrictions at Calvary Flora McDonald Retirement Community

On 23 April 2020, we advised you that due to reduced risk of community transmission of COVID-19 in Adelaide, restrictions on visitation at Calvary Flora McDonald Retirement Community would be progressively eased.

We are pleased to inform you that there remains no positive COVID-19 case at Calvary Flora McDonald Retirement Community, or any Calvary Residential Aged Care Facility. Your understanding and cooperation at a time of significant risk and uncertainty has helped us to maintain the safest possible environment for the residents in our care.

We would like to thank you for following the rules, including having your seasonal Influenza vaccination, and keeping our residents and staff safe from COVID-19 infection.

Yesterday, we again reviewed the restrictions on visitation currently in place at Calvary Flora McDonald Retirement Community. Due to the stabilising COVID-19 situation and reduced risk of community transmission in Adelaide, we have taken the decision to further ease restrictions on visitation.

### Eased Visitation Restrictions from 27 May 2020

From today, 27 May 2020, the following eased restrictions on visitation will apply:

- **Visiting hours will be extended but limited to between 11am and 6pm daily.** We encourage visitors to please call the facility before their arrival. As above, there may be special exceptions for residents at end of life, or where there is an instance of resident distress.

All other restrictions, announced 15 May 2020, will remain in place:

- **Influenza vaccination is required.** As mandated by the [Commonwealth Department of Health](#) from 1 May 2020, any visitor must have had this year's seasonal Influenza vaccine. Due to Government requirements, Influenza vaccination is not negotiable. Visitors will be asked to provide proof of vaccination before entry is permitted.
- **Any single visitor will be permitted to visit.** Calvary will be permitting visitation of any one (1) person per resident for no longer than two (2) hours per day. We no longer require this visitor to be the nominated person for visitation.
- **Special exceptions to visitation rules.** Exceptions may apply for visitors of residents at end of life, or who may be experiencing distress, or where a care and support role is provided by a visitor. Please speak with the manager of your home to discuss arrangements.
- **Screening and temperature checks.** Introduced last month, screening questions and temperature checks for all visitors and staff will continue. If a visitor is found to have an elevated temperature greater than 37.5 degrees celsius, entry will not be permitted.
- **Visitors younger than 16 years are not permitted to visit.** Consistent with the requirements of



all States and Territories, this restriction will remain in place. There may be special exceptions for residents at end of life.

- **Visiting will be limited to the resident's room.** This restriction applies to external visitors only, and is in place to further reduce the risk of COVID-19 infection to other residents, family members, and staff. Social distancing of 1.5 metres separation will still be required.
- **Hand hygiene is important.** Remember to please use the hand sanitiser stations at the entrance and throughout the facility regularly.

While the rate of COVID-19 community transmission in Australia is easing, the situation continues to evolve. For this reason, resident excursions, other than for medical treatment, are currently not permitted.

Screening and temperature checks, in addition to Influenza vaccination requirements and a limit of one visitor per day will operate alongside our strict infection prevention and control protocols, exercised daily, as a matter of course, by Calvary staff. We are continually monitoring the situation and will be reviewing restrictions on visitation on a minimum 14-day basis.

For up-to-date information for all residents and family members, please visit Calvary's COVID-19 updates site regularly at: [www.calvarycoronavirusupdates.org.au](http://www.calvarycoronavirusupdates.org.au)

Please don't hesitate to contact the manager of your home should you have any questions or would like more information. Thank you for your continued cooperation and understanding in this difficult time.

Sincerely,

**Martin Bowles**  
National CEO

**Sharon Kendall**  
Regional CEO - SA