

29 April 2020

Dear Resident or Family Member,

RE: Update on Influenza Requirements from 1 May 2020

This is an update to our last communication of 23 April 2020. The Coronavirus (COVID-19) situation in Australia is beginning to improve. While the crisis is easing, COVID-19 infection remains a risk.

Commencing Friday 1 May 2020 - Influenza Vaccine Requirements for Visitors and Staff

The [Commonwealth Department of Health](#) requires all staff and any visitor of an aged care facility to have had their seasonal Influenza vaccine by 1 May 2020.

This means that from this Friday, any visitor will need to provide proof of their vaccination before they will be permitted to enter the facility. This will be an ongoing requirement, even when COVID-19 visitation restrictions return to normal. To arrange your Influenza vaccination, please call your GP or your local pharmacy.

WebEx Video Call Service

On Friday, we launched our WebEx video conferencing services for residents and their families. With this new service, families have been able to call the facility and ask to schedule a Video Call with their loved ones.

Feedback on this service has been positive. While many of you have been connecting through emails, FaceTime, phone calls, SMS, cards and letters for a number of weeks now, our WebEx service offers another way for families and residents to stay connected more often.

We encourage you to read our [Guide for WebEx Video Calls](#) and contact your home to make a video call appointment with your loved one.

If you have any questions or concerns, please speak to the manager of your home. For the latest Calvary COVID-19 information, including updates about visitation in our Residential Aged Care Facilities, please visit: www.calvarycoronavirusupdates.org.au

Thank you for your continued patience, and for working with us to keep our residents, their loved ones, and our staff, safe from COVID-19 infection.

We are constantly monitoring the COVID-19 situation, and will be again reviewing restrictions on general visitation next week. We will continue to update you on any further developments.

Sincerely,



Martin Bowles
National CEO



Luke Sams
Director of Operations - Aged Care