

Patient and Visitor Fact Sheet

Paid Car Park Ticketing System

Updated: 30 January 2024

In line with direction from the NSW Ministry of Health, paid parking arrangements will recommence at Calvary Mater Newcastle and Hunter New England Local Health District's Mater Mental Health Centre.

Patient and visitor parking is available in Platt Street Car Park P1, Edith Street Car Park P2 and Villa Road Car Park P3. Allocated disabled parks are available in all patient and visitor car parks.

Upon entry to the car parks, you will be required to take a ticket at the boom gate. Please remember to take your ticket with you.

Payment options

If eligible for a concession, please have your ticket validated prior to payment.

The pay station will accept payment by cash, credit card or EFTPOS. You can also pay by credit card at the boom gate.

The three pay stations are located:

1. Level 3 main foyer opposite the Information Desk
2. Level 2 corridor near the entrance to Radiation Oncology
3. By the Hospice Reception Desk.

Concession rates

Concession rates are available for eligible patients and their carers who require regular or long-term hospitalisation or treatment.

To find out if you are eligible, visit:

<https://bit.ly/CMNCarParking>

If you are eligible to obtain a concession, validate your ticket at one of five locations before paying at a pay station:

1. Level 3 main foyer opposite the Information Desk
2. Calvary Mater Newcastle Emergency Department Admissions (afterhours and weekend)
3. Level 2 corridor opposite the entrance to Radiation Oncology
4. Hospice Reception Desk
5. Mater Mental Health Centre Reception Desk

General patient and visitor parking rates:

Duration	Amount
First 20 minutes	Free
20 mins - 1 hr	2.50
1 – 2 hrs	\$5.00
2 hrs - 3 hrs	\$7.50
Over 3 hrs	\$10.00
Lost ticket	\$10.00

Concession parking rates:

Duration	Amount
0 - 3 hrs	Free
3 plus hrs <i>One exit only per 24 hours</i>	\$5.60
3 day ticket <i>Frequent use allowing multiple entries and exits in a 3 day period</i>	\$11.30
7 day ticket <i>Frequent use allowing multiple entries and exits in a 7 day period</i>	\$22.60