

**National Office
Little Company of Mary
Health Care Limited**
Level 12, 135 King Street
Sydney NSW 2000
Ph: 02 9258 1700
www.calvarycare.org.au

Calvary Public Hospital Bruce
5 Mary Potter Circuit
Bruce ACT 2617
Ph: 02 6201 6111

Calvary Bruce Private Hospital
30 Mary Potter Circuit
Bruce ACT 2617
Ph: 02 6245 3100

Calvary John James Hospital
173 Strickland Crescent
Deakin ACT 2600
Ph: 02 6281 8100

**Calvary Haydon
Retirement Community**
2 Jaeger Circuit
Bruce ACT 2617
Ph: 02 6264 7400

**Calvary Health Care South
Australia Shared Services**
207 Wakefield Street
Adelaide SA 5000
Hospitals Ph: 08 8405 3305
Community Care Ph: 08 8271 7212

Calvary Adelaide Hospital
120 Angus Street
Adelaide SA 5000
Ph: 08 8227 7000

**Calvary North
Adelaide Hospital**
89 Strangways Terrace
North Adelaide SA 5006
Ph: 08 8239 9100

**Calvary Wakefield
Hospital Surgicentre**
Level 3, 120 Angus Street
Adelaide SA 5000
Ph: 08 8405 3600

**Calvary Central
Districts Hospital**
25-37 Jarvis Road
Elizabeth Vale SA 5112
Ph: 08 8250 4111

**Calvary Flora McDonald
Retirement Community**
206 Sir Donald Bradman Drive
Cowandilla SA 5033
Ph: 08 8159 7000

**Calvary St Catherine's
Retirement Community**
6-12 Coneybeer Street
Berri SA 5343
Ph: 08 8582 1444

Calvary Lenah Valley Hospital
49 Augusta Road
Lenah Valley TAS 7008
Ph: 03 6278 5333

Calvary St John's Hospital
30 Cascade Road
South Hobart TAS 7004
Ph: 03 6223 7444

Calvary St Luke's Hospital
24 Lyttleton Street
Launceston TAS 7250
Ph: 03 6335 3333

Calvary St Vincent's Hospital
5 Frederick Street
Launceston TAS 7250
Ph: 03 6332 4999

**Calvary Mater Newcastle
Public Hospital**
Edith Street
Waratah NSW 2298
Ph: 02 4921 1211

**Calvary Retirement
Communities Shared Services**
Suite 5, Level 1, 342-344 Main Road
Cardiff NSW 2285
Ph: 02 4954 1800 / 1800 222 000

**Calvary Cessnock
Retirement Community**
19 Wine Country Drive
Cessnock NSW 2325
Ph: 02 4993 9000

**Calvary St Joseph's
Retirement Community**
240 Maitland Road
Sandgate NSW 2304
Ph: 02 4967 0600

**Calvary Coinda
Retirement Community**
42 Bathurst Street
Singleton NSW 2330
Ph: 02 6572 1537

**Calvary Mt Carmel
Retirement Community**
9 Dwyer Street
Maitland NSW 2320
Ph: 02 4932 0350

**Calvary Muswellbrook
Retirement Community**
15 Cassidy Avenue
Muswellbrook NSW 2333
Ph: 02 6542 4800

**Calvary Nazareth
Retirement Community**
1 Vincent Street
Belmont North NSW 2280
Ph: 02 4947 0047

**Calvary St Francis
Retirement Community**
12 Gleeson Crescent
Eleebana NSW 2282
Ph: 02 4942 7477

**Calvary St Martin de Porres
Retirement Community**
26 Lorna Street
Waratah NSW 2298
Ph: 02 4968 2244

**Calvary St Paul's
Retirement Community**
54 River Street
Cundletown NSW 2430
Ph: 02 6553 9219

**Calvary Tanilba Shores
Retirement Community**
71-74 Tanilba Avenue
Tanilba Bay NSW 2319
Ph: 02 4984 5922

**Calvary Ephesus
Retirement Community**
88 Dickson Street
Lambton NSW 2299
Ph: 1800 222 000

**Calvary St Luke's
Retirement Community**
204-206 Darby Street
Cooks Hill NSW 2300
Ph: 1800 222 000

**Calvary Tours Terrace
Retirement Community**
242 Lawson Street
Hamilton South NSW 2303
Ph: 1800 222 000

**Calvary Health Care
Kogarah Public Hospital**
91-111 Rocky Point Road
Kogarah NSW 2217
Ph: 02 9553 3111

**Calvary Ryde
Retirement Community**
678 Victoria Road
Ryde NSW 2112
Ph: 02 8878 1400

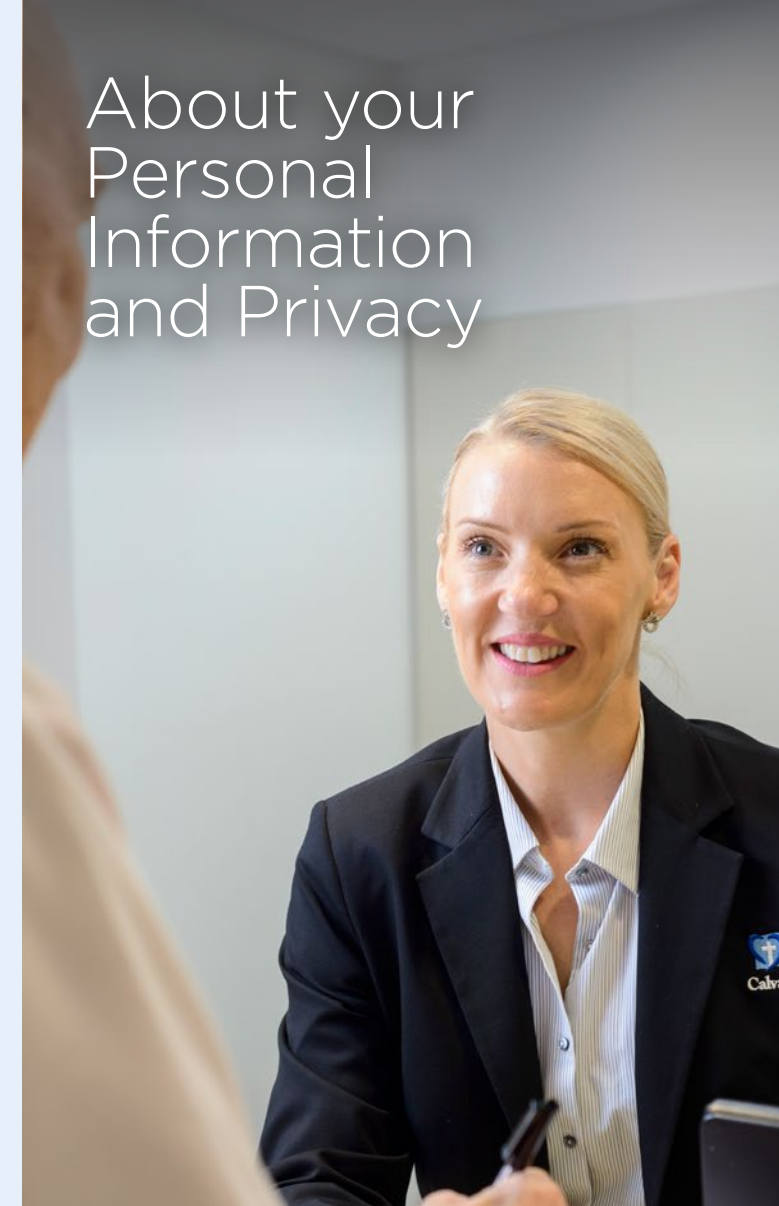
Calvary Riverina Hospital
26-36 Hardy Avenue
Wagga Wagga NSW 2650
Ph: 02 6925 3055

**Calvary Health Care
Bethlehem Public Hospital**
152 Como Parade West
Parkdale VIC 3195
Ph: 03 9596 2853

**Calvary Community Care
Head Office**
551 Blackburn Road
Mt Waverley VIC 3149
Ph: 1300 302 588

Operates in Victoria, New South
Wales, ACT, South Australia,
Tasmania, Northern Territory and
Tiwi Islands

About your Personal Information and Privacy





Why we collect your personal information

- We collect personal information so that we can provide you with appropriate treatment
- We comply with laws governing the collection, use and disclosure of patient information
- You have the right to refuse disclosure of your information to providers outside of Calvary
- We may share your health and personal information in accordance with the Health Services Act 1988 Victoria. In accordance with this legislation, we can disclose your information without obtaining your consent, for quality and safety purposes only to the Victorian Department of Health and Human Services, Safer Care Victoria, the Victorian Agency for Health Information, and/or another health service entity
- Your medical record will usually be destroyed 15 years after your last visit
- You can gain access to your medical record via Freedom of Information (FOI).

Email: BET-FreedomOfInformation@calvarycare.org.au

Types of personal information collected

Calvary Health Care Victoria may collect your personal information from third parties including: external companies such as credit reporting agencies, law enforcement agencies and other government entities, medical professionals, relatives, holders of your power of attorney and from other health service providers in order to assist us in our provision of services to you.

We also collect your personal information in circumstances where your consent cannot be obtained, such as when there is an immediate need to provide you with health and care services by way of immediate emergency medical treatment where your state of health and/or life is at risk. In this situation we will collect your personal information in accordance with applicable law.

Storage and Security

Calvary Health Care Victoria complies with relevant laws to protect the privacy of your information. Policies are in place to govern the secure how to collection, storage, use and disclosure of patient information compliant with the My Health Records Act 2012 (Cth). Your information can only be viewed by authorised trained staff.

My Health Record

In accordance with the My Health Records Act 2012 (Cth). Calvary will collect, use and disclose your personal information such as identification information, contact details and your medical history.

My Health Record is an electronic summary of your key health information, such as prescribed medications, allergies and treatments you have received.

You may choose to opt-out from Australia's My Health Record system.

For more information please visit

www.myhealthrecord.gov.au

Access to your information

Our Privacy Policy, available on request or at **www.calvarycare.org.au/about-you/privacy/** contains information including how you may access and update the personal information that we hold about you, how to lodge a complaint relating to our management of your personal information, and how we will deal with the complaint.

Privacy concerns questions and complaints

Please contact our Privacy Officer if you:

- Have an enquiry or complaint about our information handling processes
- Feel that the privacy of your health information has been interfered with
- Or have questions in relation to our Privacy Policy:
Phone: 03 9595 3267
Email: BET-privacy@calvarycare.org.au

All complaints will be dealt with according to our accredited complaints process and you will receive a response within 30 days.

If you are not satisfied that Calvary has resolved your complaint you may contact the Office of the Victorian Information Commissioner (OVIC).

Phone: 1300 006 842

